This 3-day workshop will provide strategies for managing the people, residents and business of LTC. Aspects of the DON role included are personnel management, resident care best practices, survey and regulatory compliance, and financial management. Each area will be covered providing specific, practical approaches to deal with the challenges a DON faces daily.

This workshop is being offered in 2 convenient locations across the country.

This unique workshop, designed specifically for Director of Nursing and other Nurse Leaders in Long Term Care (LTC), offers training in every aspect of the DON’s role which includes managing residents, staff, and compliance.

**LTC Director of Nursing - Roadmap to Success** will provide strategies for managing the people, residents and business of LTC. Aspects of the DON role included are personnel management, resident care best practices, survey and regulatory compliance, and financial management. Each area will be covered providing specific, practical approaches to deal with the challenges a DON faces daily. *19 CECs provided.*

Go to [www.polaris-group.com](http://www.polaris-group.com) for full agenda and to register online.

**BRIEF OVERVIEW OF TOPICS COVERED DURING THE 3-DAY WORKSHOP:**

<table>
<thead>
<tr>
<th>DAY 1</th>
<th>DAY 2</th>
<th>DAY 3</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Effective Leadership Skills</td>
<td>• Effective Care Management</td>
<td>• Managing the Survey Effectively</td>
</tr>
<tr>
<td>• Leading an Effective Team</td>
<td>• Effective Resident Care Systems</td>
<td>• An Effective Medicare Program</td>
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<tr>
<td>• Effective Support Relationships</td>
<td>• Effective QAPI &amp; Risk Management</td>
<td>• Effective Financial Management</td>
</tr>
</tbody>
</table>

**This Training is one of the BEST Investments You Can Make This Year!**

- **Interactive learning format** — This workshop is designed to combine didactic instruction and open discussion to facilitate connection between the topic and real-world application of principles and practices. Participants are encouraged to actively engage in the learning process.
- **Small Class Size** — With a smaller group, more interactive activities are provided with all questions answered to ensure optimal learning experience.
- **Program manual and CD** — Each attendee receives a comprehensive program manual which includes all educational materials and small group activities with sample procedures and forms which can be implemented in your facility.
- **Polaris Group Experience** – Polaris Group has been an established expert in Medicare compliance and best practices for over 25 years.
Course Fee is $979 per person

$200 discount if registered 30 days prior to date of workshop - Discounted rate only $779 per person
This fee includes 3 days of training workshop and training manual with CD.

Group Discount: After the first two registrants pay the usual fee; any additional registrants (3rd, 4th, 5th, etc.) from the same location have a $100 discount applied for each additional registrant.
Please call 1-800-275-6252 ext. 250 for more information.

Indicate your choice of date/location:

<table>
<thead>
<tr>
<th></th>
<th>St. Louis, MO</th>
<th>Orlando, FL</th>
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</thead>
<tbody>
<tr>
<td>April 21-23</td>
<td>November 10-12</td>
<td></td>
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</tbody>
</table>

All class times are 8:30am to 5:00pm  Refreshments are provided; meals are on your own.

Hotel Information: All hotel information is provided on our website. Polaris Group has secured a limited number of rooms at a discounted rate. Please make your own hotel reservations by using the links provided on our website.

Go to www.polaris-group.com for full agenda and to register online.

PLEASE PRINT CLEARLY

Contact Person:  
Email Address:  
*Required*:
Facility:  
Chain Affiliation:  
Address:  
City:  
State:  
Zip:  
Phone:  
Fax:  
Method of Payment:  
☐ Check  ☐ Visa  ☐ AMEX  ☐ MasterCard
Credit Card #:  
* 4 or 3-Digit Code:  
Exp. Date:  

Credit Card charges will appear on your Statement as “Polaris Group”

Number of attendees  
Date of registration  
$200 Discount applied (if applicable)  
Total Charge to Card:  

Names/Titles of attendees *Required*:

Name (as it appears on card):  
Billing Address  
City:  
State:  
Zip:  
Signature:  

PRE-REGISTRATION & PRE-PAYMENT REQUIRED

By Website:
Go to www.polaris-group.com and click on LTC Institute. Select the date and location you wish to attend.

By Mail:
Send a copy of this form with payment to the address below. Allow for registration to arrive 7 days prior to workshop.
**Please fax a copy of the check and the registration form before mailing the registration form and check to Polaris. **

Polaris Group  
3030 N. Rocky Point Drive, Suite 240  
Tampa, FL  33607  
Attn: Training Dept.

By Fax:
Complete form with credit card information and fax it to our secure number:
(888) 899-5724

Any Questions? Call or Email:
Conference Coordinator  
Phone: (813) 886-6500 x250  
Orders@Polaris-Group.com

To be removed from our fax list, please call 1-800-404-2972 and follow the prompts.
Polaris Group 813-886-6500, fax 813-886-6045.

Refund/Cancellation Policy: (all refund requests required in writing)
Please refer to our website for complete refund policy information.